



# Could you pay less for utilities?

**1.6 million** households miss out on water discounts and up to **8.4 million** miss cheaper broadband deals - **£2.7 billion** of help left unclaimed every year!

## What is a social tariff?

A special lower rate for water, broadband or mobile. If you receive a benefit that depends on your income (means tested) for example, Universal Credit, Pension Credit or ESA, you could qualify.



### Broadband & Mobile

- Check Ofcom's list at <https://www.ofcom.org.uk/>
- Or call Ofcom: 0300 123 3000 / 020 7981 3000
- Already with a provider? Ask them about their social tariff and how to switch.

## Water

- Every company in England & Wales offers a social tariff.
- Southern Water: 0800 027 0363
- South East Water: 0800 952 4000
- Or visit the Consumer Council for Water website <https://www.ccw.org.uk/>

## Energy

- There's no national tariff yet, but suppliers run their own help schemes.
- Example: EDF support line 03330 069 950. Call yours and ask what's available.



## Need a hand?

Visit a Citizens Advice outreach venue or call **0808 278 7892 (option 4)**. We'll help with applications and energy bills if you're struggling.